

# SOHAILA

Role: Assistant General Manager  
Reports to: Restaurant Manager  
Location: [Sohaila](#), 232 Shoreditch High Street, London, E1 6PJ  
Start Date: As soon as possible  
Salary: from £15-16 hourly dependent on experience, including tronc  
Hours: 25-35 weekly

## About the role

As our Assistant General Manager you will help run the day-to-day FOH operations at [Sohaila](#), a Lebanese-inspired small plates restaurant, and is the second restaurant by [Fat Macy's](#).

We are a social enterprise and foundation that exists to provide a pathway from hostel to home. You'll support our restaurant team as a key member of the front of house team, and you'll also support and guide our trainees as they complete their journey through the Fat Macy's programme.

## What you'll do

- Work and manage shifts in a busy, 50 cover Shoreditch restaurant
- Grow and develop your bar skills and wine knowledge, particularly focused on natural and biodynamic wines
- Assist with ordering, stock takes, and other admin duties as required
- Help to execute marketing strategies (including social media posts) to elevate the business and assist growth
- Be hands-on with team building, training and development
- Have sharp attention to detail and excellent standards of cleanliness
- Support our catering business by occasionally helping prepare deliveries, or working shifts at nearby events
- Provide FOH training and on-shift support for our programme trainees

## **The ideal person**

- You have 2+ years experience in the hospitality industry and are passionate about everything food
- A demonstrable understanding of food safety and allergen awareness
- A genuine enthusiasm for our social mission – you'll enjoy working with people from all walks of life and be ready to mentor and support them in their journey with Fat Macy's
- A team player – ambitious and a good listener who works well with others
- Organised, great at multitasking and comfortable with prioritisation in a fast moving environment
- You'll have excellent interpersonal communication skills and customer service

## **What we can offer you**

- Excellent opportunities and further training and progression within an exciting and growing team
- Internal training including adult safeguarding, natural wines, COSHH
- Staff discount and wines available to buy at cost price
- On-shift staff meals
- Paid overtime
- An extra day of holiday on your birthday
- An incredible learning experience working within an impactful social enterprise that addresses one of the biggest issues facing the UK

## **How to apply**

Send an email with your CV to [jobs@fatmacys.org](mailto:jobs@fatmacys.org) with the subject line 'Assistant General Manager application' and a short paragraph on why you want to work for Fat Macy's.

We have an optional EDI monitoring form for applicants too - please follow [this link](#) to complete.

## **A note for applicants**

Please remember you don't have to tick all the boxes to apply. If this role speaks to you and you believe you could make a difference despite not fully matching the specification, please apply anyway or at least reach out to us to discuss the role in more detail.

We encourage applications from people of colour, those who identify as LGBTQIA+, working class, differently abled people, those living with mental health conditions, refugees and migrants (assuming you have Right to Work in the UK). We welcome people from all identities who are made to feel marginalised.

## **About us**

For more information about the work that we do, check out the [Fat Macy's](#) and [Sohaila](#) websites.

Founded in 2016 as a roving supper club, our work has been featured in [The Observer](#), [BBC 3](#), [VICE](#), [Time Out](#) and many more.

[Sohaila](#), opened in early 2022 and has been reviewed in the Guardian amongst other media outlets. We're at an exciting moment of gathering momentum and looking to add amazing people to our core team as we grow.